

## **UTILITY PATENT APPLICATION TRANSMITTAL**

(Only for new nonprovisional applications under 37 CFR 1.53(b))

Attorney Docket No.:

4366-152

Inventors:

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Express Mail Label No.:

EL975239315US

Title:

"CLIENT CUSTOMIZABLE INTERACTIVE VOICE RESPONSE SYSTEM"

MS Patent Application Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Enclosed for filing with the above-identified utility patent application, please find the following:

- 1. [X] Specification (Total Pages of Text, including Abstract and Claims: 49)
- 2. [X] Drawing(s) (35 USC 113) (Total Sheets: 11) [] FORMAL [X] INFORMAL
- 3. [X] Declaration and Power of Attorney (Total Pages: 4) [X] Signed [] Unsigned
- 4. [X] Nonpublication Request under 35 U.S.C. 122(b)(2)(B)(i).
- 5. [X] Assignment Papers (cover sheet & document(s))
- 6. [X] Information Disclosure Statement (IDS/PTO-1449)
- 7. [X] Copies of IDS Citations (Number of References: 3)
- 8. [X] Return Postcard (MPEP 503) (should be specifically itemized)

## **FEE CALCULATION:**

	(COL. 1) NO. FILED		(COL. 2*) NO. EXTRA	SMALL ENTITY			LARGE ENTITY		
				RATE	FEE		RATE	FEE	
BASIC FEE:		······································				\$385.00	OR		\$770.00
TOTAL CLAIMS:	49	_	20	29	X \$9 =		OR	X \$18 =	\$522.00
INDEP. CLAIMS:	3	-	3	0	X \$43 =		OR	X \$86 =	\$0.00
MULTIPLE DEPENDENT CLAIMS					+ \$140 =		OR	+\$280 =	\$0.00
*IF THE DIFFERENCE IN COL. 2 IS LESS THAN ZERO, ENTER "O" IN COL. 2.					TOTAL:				\$1,292.00

## **OTHER INFORMATION:**

- 1. [X] The Commissioner is hereby authorized to debit any underpayments or credit any overpayment to **Avaya Inc.** Deposit Account No. 50-1602.
- 2. [X] The Commissioner is hereby authorized to charge all required fees for extensions of time under §1.17 to Avaya Inc. Deposit Account No. 50-1602.
- 3. [X] Correspondence Address:

12/18/2003 KBETEMA1 00000019 501602 -Sale-Ref:-00000064 DAM:-501602 - 10730 01 FG-1001 - 770:00 DA

Douglas W. Swartz - 分析性RIDAN ROSS P.C. 1560 Broadway, Suite 1200

1560 Broadway, Suite 1200 Denver, Colorado 80202-5141 Telephone: (303) 863-9700

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4. [X] Telephone calls should be made to undersigned at (303) 863-9700.

Respectfully Submitted,

SHERIDAN ROSS P.C.

Douglas W. Swartz Registration No. 37,739 Attorney for Applicants Date: <u>Dec. 15, 2003</u>

Avaya Inc. 211 Mount Airy Road Basking Ridge, NJ 07920

"EXPRESS MAIL" MAILING LABEL NUMBER: EL975239315US DATE OF DEPOSIT: 12/15/03

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450.

TYPED OR PRINTED NAME: Army S. Duarte
SIGNATURE: MILLIANIA

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:	) Group Art Unit:				
CHAN et al.	) Examiner:				
Serial No.: Not Yet Assigned	) REQUEST FOR NON-PUBLICATION AND ) CERTIFICATION UNDER 35 U.S.C.				
Filed: Herewith	) <u>122(b)(2)(B)(i)</u>				
Atty. File No.: 4366-152	"EXPRESS MAIL" MAILING LABEL NUMBER: EL975239315US DATE OF DEPOSIT: 12/15/03				
For: "CLIENT CUSTOMIZABLE INTERACTIVE VOICE RESPONSE SYSTEM"	) I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE "EXPRESS MAIL POST OFFICE TO ADDRESSEE" SERVICE UNDER 37 C.F.R. 1.10 ON THE DATE INDICATED ABOVE AND IS ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX				
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450	1450, ALEXANDRIA, VA 22313-1450.  TYPED OR PRINTED NAME: Arry S. Duarte,  SIGNATURE: MILLIANTE				

I hereby certify that the invention disclosed in the attached application has not and will not be the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C.122(b).

Applicant understands that this request must be signed in compliance with 37 C.F.R. 1.33(b) and submitted with the application upon filing. Applicant also understands that they may rescind this nonpublication request at any time. If Applicant rescinds a request that an application not be published under U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed. If Applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the Applicant understands that they must notify the U.S. Patent Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).

Respectfully submitted,

SHERIDAN ROSS P.C.

Douglas W. Swartz

Registration No. 37,739

1560 Broadway, Suite 1200

Denver, Colorado 80202-5141

(303) 863-9700

Date: <u>Dec. 15, Z003</u>

Dear Sir: